



**INCARCERATION  
INFORMATION:  
SOME TOOLS  
FOR WHEN  
SOMEONE YOU  
KNOW GETS  
ARRESTED**



**BAY AREA**

# Locate

Find out their **full name** and **date of birth**

Try and figure out which county they were arrested in (this will mean you will not have to make as many calls).

Call the **inmate information number** or visit the **inmate location website** (refer to end of flyer).

An automated system will guide you through it. If the arrest has occurred within the last few hours, it is possible that their information has not been entered into the system yet- **try both online and through the phone**, and then check back later.

In some cases (like Alameda County) they only have a phone system or vice versa.

Once located, the menu should direct you to their **charges, bail amount, visiting hours and visiting policies**.

If their **BA number** (Booking ID Number) or **Person File Number** is listed, write it down. This may be the fastest way of finding them later, and can be useful for commissary websites.

# Bail

First, make sure they are **eligible for bail**, which is usually listed next to their charges.

If you know the person was on probation when arrested, make sure to call the jail or prison to inquire whether or not they have placed a "**no-bail hold**" on them, which sometimes doesn't appear next to the bail amount.

If you can afford to bail the person out, the bail bond will usually be about **10% of the posted bail**, unless you are part of a union which might have a discount- check with the bail bond agency.

You can set up a payment plan, but there will always be a down payment unless you sign with some collateral, like a car or other assets.

Make sure you call **multiple agencies**, because they are trying to make a profit and some are cheaper than others.

Make sure to ask the bail bond agency what you need to bring to their office: usually a state ID and proof of employment, and sometimes witnesses or cosigners.

After you sign the papers, usually you have to wait about 4-6 hours before they are released.

# Visiting

Check out the jail/prison's **visiting policies**: some only allow a certain amount of visits and or visitors per day/week, and sometimes they have to be notified by the incarcerated person that you are coming.

You can notify them through a letter or on the phone if they call you, or some jails/prisons have a "email" type messaging through their private commissary website that costs \$5-10 (see Commissary page).

If they are transferred really far, they may make **special accommodations** for you to be able to come visit outside the listed times.

**DO NOT GO ON A VISIT IF YOU HAVE AN ACTIVE WARRANT.** They will arrest you.

You need to have a valid form of **identification**.\*

They will not allow you to bring a phone or camera into the visit, so there are usually **coin-operated lockers** at the facility. Make sure to **bring quarters**.

Different places have different visiting policies on what you can bring in to the visit, so make sure to **read the visiting policies carefully**.

Some jails and prisons have strictly enforced **dress codes**.

\* Some people have advised undocumented people not to go on visits, while others say its OK. Make sure to check in with your community.

# Commissary

Commissary is money an incarcerated person can spend on **snacks/toiletries, phone calls** and **other necessities**.

If you are able to visit a facility, usually they have machines to deposit money in an account by searching for them with their Booking number or full name and date of birth. They will charge you **a fee usually between \$3-5**.

If available, you can also use the **privately owned website** that the facility has a contract with to deposit money or send messages- refer to the end of the flyer for website links.

In order to put money on someone's books you must disclose your full name, contact information including address and phone number, and your relationship to the person.

Usually, you can also mail a money order, cashier check or government check to the facility.

Each facility has its own system of receiving mail, so **make sure to check the website**. Usually it involves placing the BA number of the person underneath their name.

Sometimes you can purchase specific foods or products to be delivered to the incarcerated person, and sometimes it's just a dollar amount they can use at their own discretion.

# Phone Tips

Make sure to answer your phone if a **"Private"** number or an **800** number pops up! Different facilities will have **varying numbers** pop up on your phone when an incarcerated person is trying to call you.

If you miss a call, you can't call back. It will leave an automated message on your voicemail. All you can really do is gather all of the information you can, try to visit or send a message and wait for another call.

Make sure to have everyone around you **be quiet** when you receive a call. If the system detects a **third voice** on the line it will **automatically hang up**.

**Remember YOU'RE ALWAYS BEING RECORDED!**

**Turn to next page for inmate location websites and phone numbers, jail websites and commissary links**

**Note: This is for county jails, not prisons**

# Contra Costa County



## Jails

Martinez Detention Facility

West County Detention Facility

## Inmate Information #

(925)-646-4496

(925)-335-4600

Both #s direct to the same system

## Commissary Website

<https://mycarepack.com>

## County/Sheriff Website

[www.co.contra-costa.ca.us](http://www.co.contra-costa.ca.us)

Note: Inmate Locator Website Under Construction as of June 2017

# Alameda County



## Jails

Santa Rita County Jail

Dryer Detention Facility/ Alameda North County Jail

## Inmate Information #

Santa Rita: (925)-551-6500

Dryer: (510)-268-7823

## Inmate Location Website

[www.acgov.org/sheriff\\_app/](http://www.acgov.org/sheriff_app/)

## Commissary Website

<https://mycarepack.com>

## County/Sheriff Website

[www.alamedacountysheriff.org](http://www.alamedacountysheriff.org)



# San Francisco County



## Jails

San Francisco County Jail

San Francisco County Jail #5- San Bruno Complex

## Inmate Information #

SF County is Online Only

## Inmate Location Website

<http://apps.sfgov.org/InmateInfo/>

## Commissary Website

[accesscorrections.com](http://accesscorrections.com)

## County/Sheriff Website

<http://sfsheriff.com>

# San Mateo County



## Jails

Maguire Correctional Facility

Maple Street Correctional Center

## Inmate Information #

San Mateo County is Online  
Only

## Inmate Location Website

<https://smc-inmatelocator.org>

## Commissary Website

No Online Commissary, Go to FAQ "Sending  
Money to Inmate" On Sheriff Website

## County/Sheriff Website

[http://www.smcsheriff.com/divisions/corrections-  
division](http://www.smcsheriff.com/divisions/corrections-division)

# Santa Clara County



## Jails

Main Jail Facility

Elmwood Men's Correctional Complex

Elmwood Women's Correctional Complex

## Inmate Information #

Santa Clara is County is

Online Only

## Inmate Location Website

<https://eservices.sccgov.org/OVR/FindInmate/Find/>

## Commissary Website

<https://santaclaraca.icaregifts.com/>

## County/Sheriff Website

[https://www.sccgov.org/sites/sheriff  
/pages/custody.aspx](https://www.sccgov.org/sites/sheriff/pages/custody.aspx)

# Solano County



## Jails

Solano County Jail / Solano County Justice Detention Facility  
Claybank Detention Facility

## Inmate Information #

(707) 784-7112

## Inmate Location Website

[https://www.solanocounty.com/depts/sheriff/pubinfo/jail\\_booking\\_logs.asp/](https://www.solanocounty.com/depts/sheriff/pubinfo/jail_booking_logs.asp/)

## Commissary Website

<http://solanoca.icaregifts.com/>

## County/Sheriff Website

[https://www.solanocounty.com/depts/sheriff/custody\\_division/default.asp/](https://www.solanocounty.com/depts/sheriff/custody_division/default.asp/)

# Napa County



## Jails

Napa County Correction Department

### Inmate Information #

(707)-565-1400

### Inmate Location Website

<https://secure.countyofnapa.org/cjnetweb/Public/InCustodyReport>

### Commissary Website

[mycarepack.com/](http://mycarepack.com/)

### County/Sheriff Website

<http://www.countyofnapa.org/Corrections/>

# Sonoma County



## Jails

Sonoma County North County Detention Facility  
Sonoma County Sheriff's Office Main Adult Detention Center

## Inmate Information #

(707)-565-1400

## Inmate Location Website

[https://inmatesearch.sonomasheriff.org/jail\\_inmate\\_search.aspx](https://inmatesearch.sonomasheriff.org/jail_inmate_search.aspx)

## Commissary Website

[http://www.touchpayonline.com/login\\_page/](http://www.touchpayonline.com/login_page/)

## County/Sheriff Website

<http://www.countyofnapa.org/Corrections/>

# Marin County



## Jails

Marin County Jail

## Inmate Information #

(415)-499-6653

## Inmate Location Website

<https://apps.marincounty.org/BookingLog>

## Commissary Website

[mycarepack.com/](http://mycarepack.com/)

## County/Sheriff Website

<https://www.jpays.com/login.aspx>

Note: Although San Quentin Prison is located in Marin County, it is not included in this version because it is not controlled by the County

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